

## Quality and Environmental Policy Statement

### ISO 9001:2015 & ISO 14001:2015 Management System Standards

#### Scope and context of the Organisation

Emergent Crown has been trading since incorporation on the 5 October 1988. The business involvement's are from initial concepts in Office, Educational and Residential furniture through to site installation and often sales service. The company is a leading UK supplier of Contract Furniture and provides delivery for both standard orders and larger projects for both Public and Private Sectors. All Office, Educational and Residential ranges are produced by Emergent Crown and their Approved Supply Chain of vendors. Certain items of the most popular products are held in stock, to allow quick delivery times via the Emergent Crown Logistics and Distribution departments, direct to the End User.

#### Scope: Supply and installation of Office, Educational and Residential Furniture.

##### Emergent Crown is committed to ensure:

- This policy provides a framework for setting quality and environmental objectives.
- We have a commitment to improve our activities, products and services life cycle.
- We profitably deliver products that meet applicable requirements including customer satisfaction.
- We maximise business opportunities where possible whilst identifying risk of internal and external factors.
- We maintain a commitment to continually improve and enhance our quality and environmental performance through our integrated management system. This will be achieved through our objectives and targets created to ensure intended outcomes are met.
- We are committed to protection of the environment, including prevention of pollution, fulfil the company's compliance obligations and other specific commitments relevant to the context of the organisation.
- Keeping our waste streams to a minimum and maximise the efficient use of materials and resources and recycling all materials where possible.
- Managing and disposing of all waste in a responsible manner with duty of care.
- The company's activities and products and services are documented within our management system to control risks and mitigate environmental impacts.
- We maximise awareness of potential environmental change and impacts resulting from our activities and products and services.

This policy statement is communicated to all personnel within the organisation and is reviewed at regular intervals.

All staff are aware of their responsibilities within our management system standards and are committed to its future success. The company supports the appropriate training to ensure the required skills are to the levels expected. This policy will be available to our interested parties where appropriate.

Signed:



Name/Position: Philip Gill, Director  
Emergent Crown Contract Office Furnishings Ltd

Issue 5: 17/12/2020